

How Does Supporting a Curious Culture Lead to Exceptional Patient Care?

With a vision to be the first and best choice for care, the team at Carolinas HealthCare System strives to improve health, elevate hope, and advance healing for all by delivering the highest standards of quality care. This mission results in faster patient recoveries and improved health outcomes.

Consistently delivering this superior level of care calls for total dedication. So, for Carolinas HealthCare System, taking care of its own people is absolutely essential – and it's why the team uses SAP® SuccessFactors® solutions. With this single platform, the company can attract the highest-caliber talent, use its learning management systems to continually develop employee skills, and mine data and analytics for holistic workforce planning – now and for the future.



Carolinas HealthCare System



“SAP SuccessFactors solutions make us **better HR professionals** by forcing us to integrate and provide our teammates with opportunities for development. The data also gives us rich insights for holistic workforce planning.”

Debra Plousha Moore, Executive Vice President, System Chief of Staff, Carolinas HealthCare System

With SAP® SuccessFactors® solutions, Carolinas HealthCare System is increasing employee engagement, inspiring learning, and boosting careers. By supporting and energizing its teammates, the healthcare company consistently delivers the highest standards of patient care, which in turn is helping it become recognized as one of the first and best choices for care.



Carolinas HealthCare System



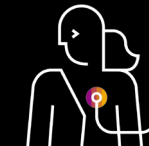
>40
Hospitals



7,400
Licensed beds



900
Care sites



12 million
Patient encounters
each year



Carolinas HealthCare System

Synthesizing Data for Workforce Planning with **SAP® SuccessFactors®** Solutions

Carolinas HealthCare System

Charlotte, North Carolina
www.carolinashealthcare.org

Industry

Healthcare

Products and Services

Academic medical centers, hospitals, physician practices, surgical and rehabilitation centers, home health agencies, and nursing homes

Employees

36,000

Revenue

US\$9.77 billion

SAP® Solutions

SAP® SuccessFactors® HCM Suite

Carolinas HealthCare System is committed to delivering the highest standards of quality patient care. To support its people and empower them to constantly deliver, the healthcare company uses SAP SuccessFactors solutions to enhance engagement and inspire learning.

Before: Challenges and Opportunities

- Need for cohesive human resources data
- Ability to access integrated data from multiple, discrete HR disciplines
- Visibility across the entire employee lifecycle

Why SAP

- Single technology platform proven to optimize human capital management and provide one source of truth
- Flexible, integrated solution that brings together multiple HR disciplines, such as talent management, performance management, and learning management
- Accessible, intuitive, and simple-to-use software that is available 24x7

After: Value-Driven Results

- Ability to increase employee engagement and energize teammates
- Opportunity to build collaborative teams that work together to improve patient care
- Inspiration for employees to develop professionally and advance their careers within the organization, increasing retention
- Access to data and analytics to identify the right talent and help make more-informed decisions on diversity and inclusion

We're empowering our people through SAP SuccessFactors solutions to constantly grow and develop because we firmly believe the more we take care of our people, the more they take exceptional care of our patients."

Debra Plousha Moore, Executive Vice President, System Chief of Staff, Carolinas HealthCare System



SAP SuccessFactors 

1 platform

For talent management, learning management, and data insights

24x7

Access via any mobile device

500,000

Job applications managed each year



Watch how Carolinas HealthCare System puts its people first with SAP SuccessFactors solutions.



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