

# Gaining Confidence to Adopt Integrated Cloud HR with **SAP® Enterprise Support**

**Impetus Infotech (India) Pvt. Ltd.**  
Indore, India  
[www.impetus.com](http://www.impetus.com)

**Industry**  
Professional services

**Products and Services**  
Software solutions, products,  
and services

**Employees**  
1,500

**Revenue**  
US\$200 million

**SAP® Solutions**  
SAP® SuccessFactors® Talent  
solutions and SAP Enterprise  
Support services

Impetus focuses on creating new ways of analyzing data for businesses, helping it gain key business insights across the enterprise. To achieve an up-to-the-minute perspective of integrated HR processes, it chose SAP SuccessFactors solutions and SAP Enterprise Support for expert, efficient onboarding.

## Before: Challenges and Opportunities

- Achieve cutting-edge performance for integrated HR business processes
- Establish effective risk mitigation
- Improve IT operations and stay up-to-date with the latest software versions

## Why SAP

- Cloud-based, scalable solutions
- Objective to keep pace with latest SAP software for HR
- SAP Enterprise Support value maps for guided access to the knowledge, skills, and services needed to resolve business challenges
- SAP Enterprise Support Advisory Council and its expert-guided sessions for recruiting software and integration, which helped fast-track the resolution process

## After: Value-Driven Results

- More efficient operations due to implementation of best practices
- Ability to leverage solution capabilities to the fullest thanks to SAP Enterprise Support
- Top preparation for the go-live event, due to prompt answers through planning sessions and meetings
- Empowerment through expert-guided Webinars on integration architectures for on-premise, cloud, and hybrid scenarios
- Expert understanding of SAP SuccessFactors Talent solutions from SAP Enterprise Support Advisory Council

**“SAP Enterprise Support helped us fast-track our implementation of SAP SuccessFactors solutions, **leverage solution capabilities to the fullest**, and equip our team members to address user needs better.”**

Shailendra Kumar Jain, Director, Impetus Infotech (India) Pvt. Ltd.



**SAP SuccessFactors** 

## Tackled

Project showstoppers promptly and appropriately with help from SAP experts

## 300 days

Of effort saved due to fast-tracked implementation guided by SAP Enterprise Support

## Addressed

Integration topics comprehensively

## Improved

Cutover strategy plan, prepared to avoid any last-minute delays