

Cosmetics manufacturer...

consolidates IT infrastructure,
gains global visibility, supports
regulatory compliance and
expands into new global
markets.

Profile

With 200+ premium products distributed in 35 countries worldwide, this cosmetics manufacturer's global supply chain is comprised of a manufacturing facility and five regional DCs.

Challenge

The company wanted to achieve consistency in its IT infrastructure, consolidate systems and provide global visibility across the supply chain. An increase in regulations in multiple countries has created complexity through SKU proliferation and ingredients requirements.

Solution

The company audited 40+ systems supporting inventory, manufacturing, planning and distribution that were unable to share data across functional departments. Post implementation, the company was able to consolidate to just two systems, greatly reducing IT staffing requirements and significantly lowering IT infrastructure costs.

The end-to-end manufacturing implementation resulted in streamlined systems that drive data and process consistencies. Manhattan solutions are involved in all inventory-related processes, from raw materials tracking to work orders, bill of materials (BOMs) management and distribution of finished goods.

The company now enjoys global visibility into processes and accurate data across its supply chain—raw materials, production and finished goods. With 600+ users leveraging Manhattan solutions, the company:

- Manufactures more than 1,000,000 units per day across 18,000 SKUs
- Easily manages unique lists of ingredients for each country
- Has increased flexibility in packaging and labeling format and language capabilities
- Ensures compliance with country-specific regulations
- Has improved customer service levels through on-time shipping and increased order accuracy while achieving significant cost efficiencies

