



Sharjah Cooperative Society (SCS)

Sharjah, United Arab Emirates

www.arabic.shjcoop.ae

Industry

Retail

Products and Services

Retail stores and malls

Employees

2,000

Revenue

AED 1.5 billion (US\$408 million)

SAP® Solutions

SAP S/4HANA® Retail solution for merchandise management, SAP® Model Company service for Core Retail, and the SAP HANA® Enterprise Cloud service

Automating Retail Operations with SAP® Model Company for Core Retail

As the first cooperative society in the United Arab Emirates, SCS has both the honor and the responsibility to serve as a model for like-minded businesses. True to its calling, it has thrived in a rapidly growing economy despite fierce competition to offer stable prices to its customers. To perfect its business, SCS engaged the SAP Model Company service for Core Retail. With scenarios supporting automatic order support, meat processing, and in-store production operations, it is blazing the way for aspiring businesses.

Before: Challenges and Opportunities

- Increase transparency of retail operations end to end
- Improve stock and inventory management
- Minimize the labor-intensive manual work involved for the head office and for HR, finance, and operations

Why SAP

- Complete ERP solution leveraging SAP S/4HANA and based on best practices learned from retail projects
- Blueprint supported by best practices with the SAP Model Company service
- Prototypes that show rather than tell and promote the “fit-to-standard” approach
- Expertise from SAP Digital Business Services, helping Sharjah implement the solution on time and within budget

After: Value-Driven Results

- Standard process for inventory replenishment (automatic order support)
- Scenarios to support in-store production
- Software support for meat processing

“Project delivery is very efficient, organized, and transparent. There is a willingness to be flexible when needed. The project team has proven they are up to the task.”

Jasim Al Abdooli, IT Department Head, Sharjah Cooperative Society



9 months

Project duration – from manual tasks to automation

5 days

Annual stock take time – reduced from 3 weeks

5 weeks

Each for design and preassembly phases

Automated

Inventory replenishment process